## Grievance Tracker 2020

Date Grievance Reported	Grievance Raised by:	Subject of Grievance Name (Company, Mill, Estate, etc.)	Parent Company/Group	Issue Summary	Country	Region	Direct Kellogg Supplier Link	Actions
	https://wells or is/causing- agarian and environmental- conflict commitment of saing- ago lectaris - bearing- goustioned restoral executive sains - saing - saing - saing - saing - saing - saing - saing - saing - saing - saing - saing - saing - saing - sa	Pasang Kayu	Astra Agro Lestari	hand dispute, burning down houses, armed resistance by indigenous citizens. A femore from indexease Central Solaneary provision and consider PF Agits Agro Lesturs, which is operating in his Walley of land grabating and for criminalizing him and his family which resulted in the farmer's imprisonment.	Indonesia	Sullawesi Barat	ADM. Bunys. Cargill, Sime Darby	he hatonal land Agrey (BR), hadding the West Salawest Province on an area of & Detres climate by interest that are all the west speaking of the hatonal land Agrey (BR), hadding the West Salawest Province on an area of & Detres climate by integers of Polanois Jaya, Central Salawest. The results proved that the area that was legally climated was FT Mamanay's HGU a rigid.  As differing views arise, the company tries to resolve them through deliberation to create consensus. However, if consensus is not met, the company submits it to a legal decision.  Bargo-Develoy engaged with Asta. Asta is open to seeking resolution via mediation  Cargill - We have reached out to Asta Agro Leatar on the allegistics and have been informed that the detention of 4 farmers is purely on the basis of oriminally, namely theft of fruit (FEB) from a plantation counted by PT Mamanay. When the resolution is a consensus of the second out part of the inestigation process by the Patients and Land Agrey (BPV) of Views Salawest Province. Results from this investigation revealed that an area of 42 textures claimed by villages of Privation Jaya. Asta Agro Leatar does not be a consensus with agricular basis of science of the patients of the Agree (BPV) of Views Salawest Province. Results from this investigation revealed that an area of 42 textures claimed by villages of Privation Jaya. Asta Agro Leatar does not be a consensus with agricular basis and science of the special or an area of the patients of the Agree (BPV) of Views Salawest Province. Results from this investigation revealed that an area of 42 textures claimed by villages of Privation Jaya. Asta Agro Leatar developed the Agron Results of
September 2019	Greenpeace, RAN, IRLF, etc.	Multiple	FELDA/Félda Global Ventures (FGV)	Extensive labour rights abuses have been documented in EGV's Melaysian operations, including workers having to pay recruitment Tees and having their passports retained by the company.	Muttple	Multiple	AAK, ADAI, Bunge, Cargill, IOI, Sime Darby, Wilman	constructed audits to define to IT with its consense the engineematation of the action just in the SCO OF reviewed the audit reports and former to IT with its consense the engineematation of the action just in the SCO OF reviewed the audit reports and former to IT with its consense the engineematation of the action just in the SCO OF reviewed the the results to be unablated by the AC continued to IT with a support the SCO OF Processes the engineematation of the SCO OF reviewed the AC continued to IT with a support the SCO OF Processes the engineematation of the SCO OF reviewed the AC continued to IT with a support the SCO OF Processes the encountering that the support the SCO OF Processes and the score is the engineematation of the SCO OF Processes and the score is the engineematation of the SCO OF Processes and the score is the engineematation of the SCO OF Processes and the score is the
March 2020	Foreic Peoples Programma. El Fells Boourch	Various Socialisms	Golden Agri Resources (GAR)	The complaint alleges that CAR is illegally operating of palm glantations inside indonesia's protected forest zince. The complaint, object by Forest Projects Programme and CR shift has Research, faller secret freely conventions of milipin CAR difficials in Central failmentains an evidence that the company was both since of these load one volations and corruptly free to be offered to the convention of the company was both since of these load one volations and corruptly free to be offered to be considered to the convention of the control of the company of the control of t	Indonesia	Central Kalimantan	AOM, AAK, Burge, Cargill Corbins, Wilma	ADM. Allowing the completed that his best effect in now, the displacion detailed, but 2018, which is very GAP has boost of public responses in the past.  Old without the control that the complete in the time of the control of the c
May 2019	Greenpeace	PT Kahayan Agro Plantation (PT KAP)	Anglo-Eastern Plantations	Between 15 February 2015 and 21 December 2017, PT KAP cleared about 2,650ha of secondary forest. Some of the cleared forest was orangutan habitat.	Indonesia	Central Kalimantan	ADM, Bunge, Cargill	stage. One of an trade patterns confirmed them will be a self-discline with to verify \$1.7 and \$1.5 inscensent conducted Carly May not trade patterns monitoring system describe indications of carling. Given the explosing part environment in the \$1.5 c.  Approximation of carling part environments in completed. AEP responsed that an emerorandom was issued to the \$4.0 expension team stating that a Stop work on the would be effective from May 27 th consults. AEP well for therefore paths in an IMSE policy by a Carling III. AEP has difficulty published their IMSE policy \$1.9 (2.11) AEP has difficulty published their IMSE policy \$1.9 (2.11) AEP has difficulty published their IMSE policy \$1.9 (2.11) AEP has difficulty published their IMSE policy \$1.9 (2.11) AEP has difficulty published their IMSE policy \$1.9 (2.11) AEP has discovered by the second part of the second patterns and the second part of the second patterns and the second patt
January 2018	Greenpeace	PT Permata Putera Mandiri (PT PPM), PT Putera Manunggal Perkasa (PT PMP_	Austindo Nusantara Jaya	FT Austriach Nusentara Jaya Tik (AMI) is family-owned and has a formal parent-subsidiary owneroship structure, angivity-owned by the "fasili jamily, Force Idangaria (FIF PMP Begain is late. 2013 or early 2014, and satellite images show extensive deforestation by 2015. Is Between 3 January 2015 and 16 March 2018, FIFPM Cleared 1,1,000% or forest including primary forest according to the Ministry of Environment and Forestry 2015 national landower regu- facety 2015 national landower regu- bertween 3 January 2015 and 20 Morth 2018 FIFPM cleared around 2,700% or forest, nackeding pacifiant Certa villable the generative determined settlements of the control of the care of the control of the careful greatest of certa villable the generative of the control of the careful greatest of certa villable the generative of the control of the careful greatest of the control of the control of the careful greatest of the control of the careful greatest of the control of the careful greatest of careful greatest of care	PING	West Papua Province	AAK, ADM, Bunge, Cargill, Corbion, IOI United Oil	Burge-Burge will no longer accept oil from this supplier. We have informed our trading partners and commercial team accordingly.  Cargill - Cargill adopted a "no buty position to ANLI in Octable 2016. However in the last quarter, traceability data indicated ANL's presence in our supply chain via our direct supplier PHS. PHS is only sourcing from ANL's SEPO certified of discussions with them to remove ANLI from cargill's supply chain. Cargill is supporting our direct supplier's engagement with ANLI on re-engagement milectones.
November 2018	RAN	Tegas Nusantara	Bengkulu Sawit Lestari	Satellite data from January to April 2019 shows that several polm oil companies have voilated the government of indonesists mortation an of presi cleanance for paim oil and the "No Deforestation" policies of snack food companies. Significant loss has occurred within the plantation of six companies "P fill a Vidlad" p Planta Kurila, Pill Tualaing Raya, PT Indo Alam, PT Tegas Nusantara and the Indonesian government's own palm oil company PT Perkaturan Nusantara (PPP) to Illian Tualaing.	Indonesia	Aceh	ADM	
September 2019	Greenpeace	PT Hardaya Inti Plantations (PT HIP)	Central Cipta Murdaya (Hardaya Plantations Group)	company PT Perkebunan Nusantara (PTPN) I Blang Tualang.  Between 26 December 2014 and 8 March 2018, PT HIP cleared 434ha of forest, including primary forest according to the Ministry of Environment and Forestry 2015 national landscover man.	Indonesia	Central Sulawesi	AAK, ADM, Bunge, Cargill, Wilmar	Burge - Nov-18: our trade partners confirmed HPG Group will undertake HVVAMCS assessment and look into legal compliance and SOP and NDPF policy, HPG Group agreed to a moratorium. We will confinue to monitor our trade partners can be used to b
November 2018		PT Borneo Sawit Gemiliang (PT BSG), PT Sawit Mandiri Lestari	Citra Borneo Indah	landcover map In April 2018, Forest Hints, the semi-official news website of the Indonesian Ministry of Environment and Forestry, 17 accused PT Citra Borneo Indah subsidiary PT 85318 of deforestation and peatland development. 19 According to Forest Hints, PT 855 began tearing and developing its Concession in December 2011.	Indonesia	West Kalimantan	ADM, Cargill,	Bunge - Bunge will no longer accept oil from this supplier. We have informed our trading partners and commercial team accordingly.
September 2019	Greenpeace	PT Gemilang Sawit Kencana (PT GSK)	Djarum	Between 4 May 2015 and 10 April 2018, PT GSK cleared 1,100ha of peatland forest, including within the government-determined peat protection zone.	Indonesia	West Kalimantan	AAK, ADM , Bunge, Cargill, Wilmar	Surge - 140-y 19: Our trade partners completed site with another preview of NDFE policy. Follow up discussion IRFI General management scheduled within one month. They will continue to monitor PF GSK to ensure no further HKS/NEV/ part of our trade partners development programme.  Cargill - Cargill initiated engagement with our direct supplier in February 2018 on allegations of land clearing. The company agrees to commit to NDFE. A monatorium is in place at PF Germlang Sawit Kencana pending completion of requ  AGM. We have been in contact with our direct suppliers and have been informed by Wilmar that they are not sourcing from Gama and related companies mentioned in the report asymptor with immediate effect. Developments to be followed closely on W
May 2019	Greenpeace	Multiple	GAMA (formerly Ganda)	Peatland development in peatland protection zones	Indonesia	West Kalimantan	AAK, ADM, Bunge, Cargill, Corbion, IOI, Sime Darby. Wilmar	AGA. We have been in contact with ord direct suppliers and have been intermed by Wilman that they are not successful rounds and restand compares mentioned by their and the and a fine and
September 2019	Greenpeace	Multiple	Genting	Genting is the subject of active RSPO complaints alleging killing of an orangutan on one of its plantations in 2017 to and illegal plantation development in production forest by three of its subsidiaries			AAK, ADM, Bunge, Cargill, Corbion, IOI Wilmar	reage: we you not except a about on the constructions of a read of the construction of

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Reported May 2019	Greenpeace	PT Internusa Jaya Sejahtera (PT US)	Indonusa	Between 25 January 2015 and 28 July 2018 PT LIS cleared some 5,170ha of forest, including primary forest according to the Ministry of Environment and Forestry 2015 national landcover map. The company has still not been granted a definitive State Forest Reviews Letter.	PNG	Papau, Merauke Distric	Stunge, Cargill	Burger - Burger will no berger accept oil from this supplier. We have informed our trading partners and commercial team accordingly. Cargill - The supplier in no larger in our supply chain as conjugament via our direct supplier was smallfactory.
March 2020	Mighty Earth	Marudi & Batu Belah concession	Saming	Mighty Earth has found satellite evidence that Samling is responsible for clearing more than 779 hectares of forest in Sarawak. Malaysia. Rapid Response report 24 - deforestation within the	Malaysia	Sarawak	Sime Darby, Lipidos	Sime Durby - States that these accusations are not related to pain oil but to another commodity and therefor is not in scope.
March 2020	Mighty Earth	PT Persada Era Agro Kencana	Mulia Sawit	group's Nerval & Bib to Belsh concession in Sarawak. Eapil Response report 25, the company derivested 912 hectares and prepared to clear another 974 between September 2019 and February 2003. Sizes Mulia Sawth's deforestation was first hapiliphted by a regist Response Deforestation Monitoring Program in October 2018, we have identified 1,812 hectares of deforestation and 2,577 hectares of postland clearance within the PT Persada far Anno Feorma connecsion.	Malaysia	Borneo		Cargill – No buy moratorhum in place ARM – No buy moratorhum in place toma – sources from ARM
May 2019	Chain Reaction Research	PT Adisurya Cipta Lestari, PT Batulicin Agro Sentosa, PT Jhonlin Agro Mandiri	Jhonlin Group	In 2019, Positin Group cleared around 5 900 ha area of forest. Journits was founded by businessman leigh Ind Symmodia Prays (and the promotive) brown as leight law, an out enterprenary from Battletis, South Estimation. The group has a total of 12 oil pain concessions and three mills belonging to either Assini Group of the wide has family. All east to of the companies, PT students and the promotive of the promotive of the promotive of the supply challen of a number of traders and transfer. With NOPS policies.	Indonesia	Kalimantan Selatan	Wilmar	
February 2020	filegal Deforestation Monitor (IDM), Mongabay	Multiple	Korindo	The Forest Scenariohip Count of ISF3 has chosen to impose improvement and remoty requirements on the Foreindio Group (Errorich) part has nepel Karrich for the FSE scheme. This move follows an investigation of Karrich's alleged misconduct in its oil pains operations. The environmental ROL Molyly Cart. parteal or capital agents foreind, and Karrich was then investigated by TSC under its Perkly for Association (PMI). The PRI Amentigation concluded that cannot had convenient foreits in establishing objectations in indiversal, leading to the carrich had convenient foreits in establishing objectations in indiversal, leading to the carried had convenient of the control of the control of the control of establishing the control of the control of the Control operation of the individual and surfavorities in its oil palm concessions <sup>1</sup> . However, these activities were considered not in lot Complance with PSCS PIA.	Indonesia		ADM, Bunge, Cargill,	Bungs - May 18: Bungs will no longer accept oil from this supplier. We have informed our trading partners and commercial team accordingly Curgill - Company has been supposed by our direct suppliers. Cargill adopts a no buy position on the company.
May 2019	Foresthints	PT Adel Plantation and Industry	Kuala Lumpur Kepong	In Sumatra's Risu province, another Malaysian palm company (PT APL/KLK Bhd) frequently affected by fires has also been sealed by the Indonesian Environmental Ministry for falling to secure its concessions from such fires.	Indonesia	Rau	AAK, Bunge, Cargill	
May 2019	Greenpeace	PT Sumber Alam Selaras (PT SAS)	NPC Resources	PT SAS is managed (not owned) by NPC Resources. NPC Resources cleared some 3,580ha of forest in PT SAS between between 6 April 2015 and 14 April 2018, including orangutan habitat and peatland forest within the government-determined peat protection zone.	Indonesia	East Kalimantan	ADNA, Wilmar	Range. Are, 18. We as lawape are no longer sourcing from this company and have informed our trading partners accordingly.  Cargill. NPC's NCS-NC' report is undergoing poer enview, (My 2019), Cargill initiated engagement with our direct supplier in February 2018. Moratorium is in place and monitoring is corporing to ensure it is completed with Assessments relating to NOPE com 2018 and the report to being prepared. (My 2019), Cargill initiated engagement with our direct supplier in February 2018. Moratorium is in place and monitoring is corporing to ensure it is completed with Assessments relating to NOPE com 2018 and the report to being prepared. (My 2019).
November 2018	RAN	PT Samudera Sawit Nabati	PT Bima Golden Powerindo or Duta Marga	Palm oil is being grown illegally inside the nationally protected Rawa Singkil Wildlife Reserve	Indonesia	Aceh	Bunge, Cargill	Cargill - Cargill was slerted to deforestation allegations through RAN's Leuser Watch platform of PT Lost Banglo. We do not source from the concession but are impacted indirectly through Aprical's sourcing from PT MISL which is part of the same group. Foil the parent group Binas Golden Powerindo, Aprical confirmed the decision to cease sourcing on September 19. (September 2019)
April 2018				Between 4 May 2015 and 10 April 2018, PT GSK cleared 1,100ha of peatland forest, including within the government-determined peat protection zone.	Indonesia	Kalimantan Barat	AAK, ADM, Bunge, Cargill, Corbion, IOI, United Oil	
November 2018	RAN	PT Global Sawet Somecha	Raja Garuda Mas	If Claids 2 and Semests amend on the AMI report has been found sourcing pain of from the legal clareting of beard antiferests within the relatively protected Semi-Bright Wildlife compared to the seminary of the Completion and List the necessary procedures to trace the bookings where the pain oil they sell is yours, a key requirement for complety and the look forestestion. No Festivaths, the logical transport of the pains of they sell is NOVEL) protect of all the man buying branch. Fall investigations, interviews and transaction sarrying the oil paths on the beakers calcification interview of the oil pain fall to the propertied by 197. Global Samit Semests, who supplies, or has supplied, paths oil to referred separate by pain of the dring pasts doubten judgments (Cold) and statements (AMI and Samita Semests). Wildlife Research to the control of the semest of the seminary of	Indonesia	Aceh	Bunge, Cargill, Corbion	Cargil - Maxim Mas and CAR completed their field verification which included site visits, interviews and document reviews. Both Maxim Mas and CAR found documented evidence that IPT GSS sourced from CV Buarra Index, IPT Lead Bunglio and IPT ADDA, in security if a life micro VER after MAX-ray control or power from the control of the control of the CAR found documented evidence that IPT GSS is correct from CV Buarra Index, IPT Lead Bunglion CR IPT GSS is correct from CV Bungli
November 2018	Sawit Watch	Anugorah Enorgitama	Serasih Group	The report salings: violation of worders' normative rights which have started since the establishment of the operations of the Company, Bith the violation of the Collective Agement and labour rights triggered as thrie of 619 worders for over the days in March. During the strike, the contract of the	Indonesia	Kalimantan Timur	ADM, Bunge, Cargill	
August 2019	Farsathitis	PT Sime Indo Agra	Sime Barby Plantation	according to Ferentines, P. 153A, is subsidiary of time Durly whose pairs of concession is situated in West Editionating protein, in one of disconsistent with these been sended by the Minstry I see whiter Comment is same according to the latest spaties. The Sime Durly concession is listed as one of the Minstry pairs and concessions while all one local evidence of force that well refer in its investment of the latest spaties. The sime Durly concession is listed as one of the Minstry pairs and concessions which are local evidence for local trade life to a simple content of the latest spaties. The latest spaties are supported to the protein spaties of the latest spaties are representation from the Sime Durly company. This report revent as the basis for the saiding carried out by the minstry was well not for subsequent the conference situations. Sime Durly has desired these excusations through the below statement (16 September 2019) and the latest spaties are supported by the special control of the special and statement all one special reventions the control of the special control of the sp	Indonesia	West Kalimantan	Bunge, Carpill, Carbion	
January-April 2019	Greenpeace	Multiple	Sungai Budi Group / Tunas Baru Lampun	Clearing peatland including peatland forest within government peat protection zones.	Indonesia	oung, Sumatera Selatan	, ADM, Cargill, Lipidos, Lonza, Wilmar	Cargill - Tilk is no longer in our supply chain.
May 2019	Chain Reaction Research	PT Samora Usaha Jaya	Tunas Baru Lampung which is par of the Sungai Budi Group	that his previously covered class each campang uscause or winespread petit and offest clearance. After being suspended by several companies, including Wilmar, GAR and Musim Mas GRR Report.	Malaysia	Johor	ADM, Cargill, Lipidos, Lonza, SolPro	Curgill - TBL is no longer in our supply chain.
December 2020	International Transport Workers' Federation	XPO Logistics	XPO Logistics	Issues related to worker rights abuses, Covid 19 mismanagment of worker protection, discrimination and harrassmnet, and sub-contracting violations	I and North Americ	2 Multiple	XPO Logistics	Kellogg is following up with the suplier to determine the veracity of these allegations and to understand how the company is addressing these endemic issues
December 2020	US Custom Borfer Control	Sime Darby	Sime Darby	Issues related to evidence of forced labor occurring on SD plantations.  The CBP said it had issued a "withhold release order" on Sime Darby, which will allow it to detain shipments based on suspicion of forced labour involvement under longstanding U.S. Iswa aimed at combating human rights abuses.	Malaysia	Multiple	Sime Darby	Kellags is following up with the suplier to determine next steps to engagement with the CRP and KRPO Kellags is following up with direct suppliers to ensure compliance with the WRO